

Villa Mari Murter – Terms and Conditions

This website belongs to Hitroniks d.o.o. which owns the exploration of Villa Mari Murter (hereinafter referred to as “Villa Mari”), a legally constituted Croatian company, registered in Zagreb with the VAT number 95182507788, based in Slavenskog 4, HR-10000 Zagreb, Croatia. The content of the website is directed solely at consumers who book the product through Villa Mari (hereinafter referred as “you” or “your”). Access to the Villa Mari website is strictly controlled by Villa Mari. You are given the ability to obtain information on accommodation and make reservations, subject to the acceptance of the General Terms and Conditions displayed on the website, in accordance to the prices, rates and conditions of cancellation displayed at the moment of booking. The website will guide you through the booking procedure. Any booking that you make through this website is conditional on you accepting these General Terms and Conditions, as well as the Legal Notice and Privacy Policy from Villa Mari. The Legal Notice and the Privacy Policy form an integral part of our website and cannot be separated from the general contracting conditions. By visiting, using or ordering from website, you expressly consent and agree to be bound by the Terms and all applicable laws and regulations that govern this website and your booking. If you do not agree to be bound by the Terms, you must not proceed with your booking. If you have an urgent query, please contact our Reception. The telephone numbers are given on the website and in your booking confirmation voucher. You can also use the contact form provided on the website.

Bookings – Villa Mari Murter will accept your inquiry for booking. Bookings are on a 'first-come, first-served' basis. Villa Mari reserves the right to decline a booking without giving any reason. A booking will be held confirmed once the initial deposit has been paid. This also applies that the terms and conditions have been agreed.

Initial Deposit - An initial deposit of 50% of the Villa rental must be paid before the booking is confirmed.

PAYMENT

Payment of the outstanding balance must be paid 8 weeks before arrival to Villa Mari.

SECURITY DEPOSIT

A security deposit is required to cover the cost of any damages or breakages. The deposit OF 500 € will be collected on your arrival to Villa Mari. Please ensure you have this amount of money ready when you arrive otherwise entry into the property may be delayed until the deposit is produced.

CANCELLATION AND AMENDMENTS TO RESERVATION

If it becomes necessary to cancel all or any part of the booking, Villa Mari must be notified in writing (email acceptable). The cancellation will take effect from the day the written confirmation is received. The following cancellation charges will be payable depending on when the notification of the cancellation is received in writing:

150 days or more before arrival date: deposit can be relocated for another booking in Villa Petra Murter with validity period of 12 months.

Otherwise: Deposit is forfeited.

In specific circumstances related to COVID-19 pandemic it is possible to relocate reservation to a new booking period free-of-charge (hereinafter referred to as “Relocated Reservation”). Conditions for

receiving Relocated Reservation must be approved by Villa Mari for every individual case. Deposit is forfeited for cancellation of Relocated Reservation.

ARRIVAL & DEPARTURE TIMES

Guests should assume the Check-in time is after 15.00 p.m., and checkout time is prior to 10.00 a.m., unless otherwise agreed.

PETS

Pets are not allowed in Villa Mari.

DUE CARE AND SUPERVISION

As part of this agreement Guests are required to take due care when residing at the villa and especially children playing in the gardens; near the entrance from the main road; near or in the pool, on the beach, including the sea. Furthermore Guests are reminded not to enter the Villa wet, as the floors can be slippery. Injury, damage or injury arising shall not be the responsibility of Villa Mari in any way whatsoever.

CONDUCT & BEHAVIOUR

The person making the reservation in Villa Mari is responsible for the correct and appropriate behavior of the guests staying at the Villa. Should any member of the party not behave in such a manner, Villa Mari owner or local representative may at their absolute discretion ask the offending guest or guests to vacate the Villa forthwith.

OUR LIABILITY

We shall not be liable for any loss, breach or delay due to any cause beyond our reasonable control including though not limited to acts of God, explosion, tempest, fire or accident, war or threat of war, civil disturbances, acts, restrictions, regulations, bye-laws or measures of any kind on the part of the government or local authority, strikes, lock-outs or other industrial actions or disputes or adverse weather conditions. In any case we shall be entitled to treat the contract as discharged.

APPLICABLE LAW

These conditions and any contract to which they apply are governed in all respects by Croatian law and the Croatian courts only shall have jurisdiction in relation to any claim or dispute arising out of, or connected with them.